

# **Frequently Asked Questions**

Welcome to the historic Los Baños del Mar Swimming Pool! Here are the answers to the most commonly asked questions. We also encourage you to view our Facility Use Guidelines, Code of Conduct, and other informational sheets.

## Why use the front for access?

We have better security, safety, financial control, and customer service. Staff will rotate from the office to the deck to ensure safety throughout the facility.

## Where should I park my car? My bike?

90 minutes parking is available on Cabrillo Blvd., no time limit parking on Castillo St., and paid parking in the Waterfront lot south and west of the pool. There are passenger loading zones on Cabrillo Blvd. and a 15 minute grace period for loading in the Waterfront lot. Bike racks are located on the north, east, and south sides of the pool. Do not lock your bike to the handicap ramp railings.

## What happens in an emergency? Fire? Earthquake? Blackout?

Staff are trained to handle all types of emergencies. During a medical emergency, the pool will be temporarily cleared to allow staff to focus on the situation. During fire, earthquake, and blackout, follow staff instructions to exit the closest facility exit, head west (away from chemical room) and wait on grass embankment for instructions. Occasional mock rescues or fire drills may also take place to practice clearing the pool.

#### Can anyone use the pool?

Yes. Los Baños Pool is a public swimming pool run by the City of Santa Barbara and scheduled for a variety of programs daily. However, certain programs may have age restrictions.

#### **Maintenance Concerns?**

Please notify Amber, Engin or office staff if you notice any maintenance issues, or have general comments. The locker room bulletin board will have information on any scheduled upcoming maintenance.

# Where do I find up-to-date information on special events, closures, etc.?

Check the locker room bulletin boards and the front desk for all City special announcements. If you would like to post an announcement, please see Amber for signage approval.





# What is the pool temperature?

The pool temperature is set for 80 degrees, but may vary depending on weather. The current temperature is posted on the front desk window.

#### Which lane should I swim in?

Check Lap Lane Etiquette sheet; this will help you choose a lane and give you an idea of general cooperative lap swimming rules.

# Where do I get workout equipment?

Kickboards and pull buoys are located in storage bins on the pool deck. Please return items to the correct bin after use. Please don't throw items, as this causes them to wear out more quickly.

## What is the "Keep it Clean" campaign?

Everyone who uses the pool is asked to help "Keep it Clean" by picking up litter and lost and found items, and generally picking up after themselves. Please stop and report acts or vandalism or misuse of property to staff immediately.

# How do you find us? Mail to us? Address our affiliates?

Los Baños Pool Parks and Recreation Department, Aquatics Section

401 Shoreline Drive P.O. Box 1990

P.O. Box 1990 Santa Barbara, CA 93102

Santa Barbara, CA 93102 805.897.2680

805.966.6110

Friends of Los Baños del Mar Pool P.O. Box 91622 Santa Barbara, CA 93190

Santa Barbara Swim Club P.O. Box 4125 Santa Barbara, CA 93140 805.966.9757

# We are here to help you. If you have further questions or comments, please contact:

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